

Portable Housing Benefit (PHB) Logic Model

Goal	<ul style="list-style-type: none"> To support individuals with mental illness by enabling them to find, get and keep affordable, suitable and safe private market rental housing, thereby improving their mental health recovery and increasing stability and opportunities for successful tenancy.
Objectives	<ul style="list-style-type: none"> Intake: To identify and enroll appropriate individuals for the program and ensure the necessary supports, income and paperwork are in place for accessing housing. Housing Access: To help individuals explore a variety of housing options and to obtain appropriate housing as per individual needs. Stability: To provide housing services and referral supports to housed individuals that will promote successful tenancies and individual health and well-being.
Inputs	<ul style="list-style-type: none"> Province –PHBs, funding for staff and administration, policy development, program coordination and support Agencies – PHB coordinators, administrative support, office space and resources Partners – private landlords, mental health service providers, community programs
Activities	<p>Intake</p> <ul style="list-style-type: none"> Identify individuals who would be suitable for the program, receive referrals from community partners and support approval process. Assess individual client service and housing needs and wishes. Help approved participants apply for and renew their PHB and their mental health disability status and communicate with EIA as required. Assist participants in developing housing and personal goals. Ensure individuals are obtaining required income, ID, references, damage deposits. Develop and maintain relationships with partners providing housing as well as social, health, and addictions services and employment opportunities. Connect participants with partners and encourage continued involvement. <p>Housing Access</p> <ul style="list-style-type: none"> Support individuals to search for suitable housing and visit units. Assist participants in communicating with landlord, performing/requesting unit inspections and signing lease. Ensure individuals obtain household items and furniture and assistance with move. <p>Stability - Provide or ensure the following is received by clients:</p> <ul style="list-style-type: none"> Assistance in developing tenancy skills if required such as: payment of rent/bills, management of premises, daily living skills, relationships with neighbours. Information about community programs, events and resources and encourage participant involvement. Encouragement towards independence and the reduction of housing supports as suitable for each participant. Crisis intervention, mediation and advocacy services to maintain stability and prevent eviction. Support to transition out of the PHB program when subsidy and services are no longer required.
Outputs	<p>Intake:</p> <ul style="list-style-type: none"> # of individuals that access program, # total individuals in program # of individuals on waitlist/re-directed # of participants connected to new services <p>Housing Access:</p> <ul style="list-style-type: none"> # of participants who have moved into new housing/kept current housing # of participants who were re-housed <p>Stability:</p> <ul style="list-style-type: none"> # of participants whose evictions have been prevented # of participants that have graduated out of PHB program # of participants that have transferred out/left the PHB program # of participants that have been housed +/- 2 years # of direct of services provided by PHB Coordinator
Outcomes	<ul style="list-style-type: none"> Increased stability and successful tenancies for participants. Improved mental health recovery for individuals with mental illness.