

Information for Pharmacists

Claims Submission Procedure – Manitoba Designated Drug Shortages

Effective March 09, 2018

Please include this Procedure in your Drug Programs Information Network (DPIN) Manual under Section 4: Claims Submission.

The following DPIN claims submission procedure should be used when Manitoba identifies an active drug shortage.

Procedure:

- A drug shortage is defined as a situation in which an authorization holder for a drug is unable to meet the demand for the drug. Drug shortages can include temporary disruptions or permanent discontinuances in the production and supply of a drug.
- The website for reporting drug shortages and discontinuations in Canada is found at <https://www.drugshortagescanada.ca/>.
- This Procedure applies when Manitoba designates an active drug shortage.

1. Manitoba communicates that “No Generic Manufacturer is able to Supply”:

- Manitoba will assign a special drug shortage PIN to allow pharmacists to submit the cost of the brand name product. This PIN is specific to the shortage and must be used when submitting a claim. Manitoba will inform pharmacy providers once the shortage has been resolved and the PIN is no longer required and has been withdrawn for coverage.
- After the PIN has been withdrawn by Manitoba, all claims for that PIN will be rejected.

2. Manitoba communicates that “No Manufacturer is Able to Supply”:

- When extemporaneous drug shortage compounding is required, Manitoba will assign a special compounding PIN. This PIN is specific to the shortage and must be used when submitting a claim. Manitoba will inform pharmacy providers once the shortage has been resolved and compounding is no longer required and has been withdrawn for coverage.
- The Pharmacy Claims Submission Manual (also known as the DPIN Manual) requires that when submitting a claim for an extemporaneous product to Manitoba, the pharmacy must enter the 1) Drug Cost and 2) the Preparation Cost or Professional Fee.

- The **Drug Cost** for an extemporaneous drug shortage compound will be provided in a compound recipe provided to pharmacists by Manitoba. The recipe will outline information specific to each compound, including but not limited to:
 - An itemized list of all extemporaneous product (compound) ingredients and their concentration, dosage form and quantity,
 - The itemized cost of each ingredient and total ingredient costs,
 - The itemized supply and equipment costs and total costs, and
 - The number of minutes required to compound the product.

- The **Professional Fee**, for an extemporaneous drug shortage compound, may not exceed *the greater of*:
 - (a) \$30; or the Usual and Customary (U&C) Professional Fee (the amount regularly charged by the pharmacist to persons responsible for paying the professional fee without reimbursement),

OR

 - (b) the Preparation Cost – the amount determined by multiplying the number of minutes specified in the recipe issued by Manitoba spent on the preparation by:
 - (i) \$1 in the case of non-sterile preparation, or
 - (ii) \$2 in the case of a sterile preparation

- Manitoba has the authority to audit and recover funds for extemporaneous drug shortage product claims submitted that are inconsistent with these reimbursement procedures and/or any other Manitoba policy.

If your questions are not answered by reviewing the Claims Submission Procedures and FAQs posted at:

<https://www.gov.mb.ca/health/pharmacare/healthprofessionals.html>

Please send an e-mail to PDPIInfoAudit@gov.mb.ca.