

**Reasons for Decision:**

**AP1920-0124**

On <date removed>, <name removed> filed an appeal of the Director's calculation of her child care subsidy. The decision was communicated in <date removed>.

The Department stated <name removed> last applied on <date removed>. At that time, they were living with a partner. The Department calculated their eligibility based on the income of both adults in the household.

The Department noted <name removed> and their partner have recently separated, and <name removed> filed their appeal based on information the Department did not have when it made its decision.

The Department stated it has asked <name removed> to provide confirmation in writing that their partner had left the marital home, their new address, and that they were paying the mortgage in lieu of child support. The Department also requires confirmation that <name removed>'s oldest daughter has moved out of the house.

The Department stated it had no knowledge that <name removed>'s work situation has changed.

The Department stated it cannot reassess <name removed>'s application until it receives that information.

<name removed> told the Board they have been trying to get that information from their ex-partner but has been unsuccessful. The appellant stated they do not know why they have been delaying the process.

<name removed> told the Board they will work with the Department to resolve the information gaps.

After careful consideration of the written and verbal evidence submitted to it, the Board has determined the Department assessed <name removed>' application correctly based on the information it had before it, in accordance with the legislation and regulations. The Board confirmed the Director's decision.

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