

**Reasons for Decision:**

**Order # AP1819-0667**

On <date removed>, <name removed> filed an appeal of the decision of the Director, Parkland to close their file effective <date removed>. The decision was communicated sometime in <date removed>.

<name removed> told the Board about a number of concerns they had with the assistance they were receiving from the Department. The appellant asserted the amounts included in their budget were all too low, with the exception of their water costs. The appellant noted they get their water from a well.

<name removed> also expressed concern that their dietitian told them they needed a modified fat control diet, but they are receiving funding for a low sodium diet.

<name removed> stated the Department stopped providing benefits on <name removed>, and they are now reliant on their Canada Pension Plan Disability (CPP-D) income.

At the hearing, the Department stated <name removed>'s budget was <amount removed>. The Department paid their <amount removed> hydro bill and <amount removed> water bill directly, leaving a payment to <name removed> of <amount removed>. From this amount, the Department deducted an overpayment recovery of <amount removed> and their CPP-D income of <amount removed>, leaving a payment of <amount removed>

In <date removed>, CPP payments were indexed. <name removed>'s payment increased by almost <amount removed>. Since the Department's system will not issue payments of less than \$2, <name removed> no longer received a payment into their bank account.

The Department noted it is still paying <name removed>'s hydro and water bills. The Department reduced their overpayment recovery rate to <amount removed> from \$60, because if the rate was \$60 there would be insufficient room in their net budget to pay the water bill and the full hydro bill.

Based on a careful review of the written and verbal evidence, the Board determines the Department has not closed <name removed>'s file, and is administering their assistance in accordance with the legislation and regulation. The Board confirms the Director's decision.

## **DISCLAIMER**

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