

## CIRCULAR

**Date:** February 29, 2016

**CIRCULAR NUMBER:** EIA #2016-11      **Alternate Programs:**

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**To:** Community Social Service Supervisors/Program Managers

**Subject:** **Additional Moving Costs due to Bed Bugs or Other Pest Infestation**

**Reference:** Those sources to which the reader can refer for additional information.

**Replaces:** N/A

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**Type:**       Policy                       For Internal Reference Only  
 Procedure  
 Rate  
 Information Only

**Effective Date** Immediately

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EIA has learned that some Winnipeg based moving companies now require the client or assisting agency to sign a letter prior to the move that allows the company to immediately cancel any move, including those in progress, at the first indication the client has a bed bug or other infestation. The letter states the moving company will not help the client or assisting agency in finding alternate means to move and that the client or assisting agency is responsible to reimburse the moving company for the time incurred, plus the costs of cleaning or fumigating their equipment, at a minimum of \$200.00.

This circular confirms that EIA will not pay any additional charges to moving companies due to bed bug or other infestation-related issues. Additionally, staff should not provide any written or verbal commitment contrary to this policy.

EIA is not banning the use of moving companies that employ this policy, however, any additional charges incurred due to bed bugs or other infestation will be the responsibility of the client.

The Department has sent a letter to the specific moving companies currently requiring this agreement, to make it clear that EIA will not pay any additional fees related to bed bug issues and will not make any commitments to do so.