

Women Healing for Change Manitoba Inc. operating as			
Centre/Home Name : Little Stars PLAYhouse			
Location : 681 Selkirk Avenue		Facility No. : 101974	
Winnipeg, Manitoba		Postal Code : R2W 2N4	
Licence No. : 114540	Dated : December 15, 2022	For the period from : December 15, 2022	to : December 31, 2022

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

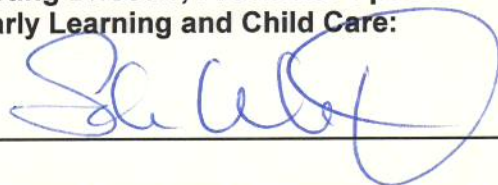
Regulation Number	Violation	Required Compliance Date
	<p>WHEREAS it has been observed by Early Learning and Child Care Division staff on December 13, 2022, at Women Healing for Change Manitoba Inc. operating as Little Stars PLAYhouse, two instances of children being unsupervised, as well as other serious non-compliances with child care regulations affecting the children's health, safety, and well-being.</p> <p>Department staff observed an infant alone in the infant room, without child care staff noticing for approximately 1 minute; a group of 6 preschool children alone in the preschool room with no child care staff present for approximately 1 minute; attendance records were not accurate as child care staff did not sign out a child upon departure; ratio was not maintained as one child care staff was alone with 2 infants and 5 preschool children; supervision did not meet the developmental capabilities of the children as safety and choking hazards were observed for infants; and a child care staff was observed using harsh guidance at nap time. Department staff also observed that child care staff did not take a first aid kit with them for outdoor play and children's personal outerwear was piled together upon returning from outdoor play.</p>	

Page 1 of 11

Child Care Co-ordinator : Gurpreet Grewal
Address : 210-114 Garry Street Winnipeg Manitoba R3C 4V4
Phone Number : 431-279-6795

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**Acting Director, Provincial Operations
 Early Learning and Child Care:**



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Act s. 3(1)	<p>AND WHEREAS, the licence holder fails to meet <i>The Community Child Care Standards Act</i> and Manitoba Regulation 62/86 as hereinafter provided:</p> <p>3(1) Every person providing child care shall at all times provide an environment that promotes the health, safety and well-being of the children.</p>	
6(2)	<p>And Manitoba Regulation 62/86 (the "Regulation") sections:</p> <p>6(2) Every license holder shall</p> <p style="margin-left: 20px;">(a) keep daily attendance reports with respect to each child enrolled in the child care centre, which indicate the arrival time and departure time of each child; and</p> <p style="margin-left: 20px;">(b) maintain the records in clause (a) on file for a period of two years.</p>	
8(1)	<p>8(1) Every licence holder shall ensure that children attending the child care centre are supervised at all times.</p>	

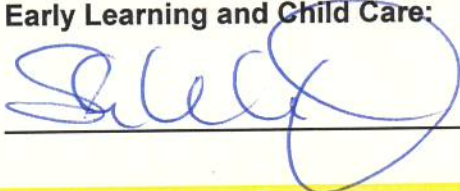
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8(1.1)	8(1.1) The licence holder shall ensure that the supervision referred to subsection (1), whether direct supervision or indirect supervision, (a) protects the health and safety of each child; and (b) is appropriate to each child's developmental age.													
8(2)	8(2) A licence holder who operates a child care centre, except a nursery school which provides child care for less than four continuous hours per day, shall provide for staff-to-child ratios and maximum group sizes which do not exceed the following ratios and group sizes (a) where children are cared for in mixed age groupings during the majority of the centre's operating hours <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;">Age of Child</th> <th style="text-align: left;">Ratio</th> <th style="text-align: left;">Group Size</th> </tr> </thead> <tbody> <tr> <td>12 wks – 2 years</td> <td>1:4</td> <td>8</td> </tr> <tr> <td>2 yrs – 6 yrs</td> <td>1:8</td> <td>16</td> </tr> <tr> <td>6 yrs – 12 yrs</td> <td>1:15</td> <td>30</td> </tr> </tbody> </table>	Age of Child	Ratio	Group Size	12 wks – 2 years	1:4	8	2 yrs – 6 yrs	1:8	16	6 yrs – 12 yrs	1:15	30	
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12 wks – 2 years	1:4	8												
2 yrs – 6 yrs	1:8	16												
6 yrs – 12 yrs	1:15	30												
9(10)	9(10) Every licence holder who provides child care for infants shall provide a written plan to the provincial director for the provincial director's approval setting out how the licence holder intends to													

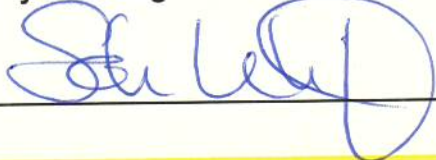
Page 3 of 11

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11(1)	develop and use the space to meet each infant's daily developmental needs for sleep and play. 11(1) A licence holder shall not permit, practise, or inflict any form of physical punishment or verbal or emotional abuse upon, or the denial of any physical necessities to, any child in attendance at the child care centre.	
11(2)	11(2) Every licence holder shall develop, post and circulate to all staff and to parents and guardians of children enrolled in the child care centre written behaviour management policies for the child care centre which (a) shall be consistent with subsection (1); and (b) take into account the developmental capabilities of the children.	
35.5(2)	35.5(2) Every licence holder must maintain an additional first aid kit that meets the requirements in subsection (1) in a location that is inaccessible to children and ensure that it is taken on children's outings away from the licence holder's facility.	

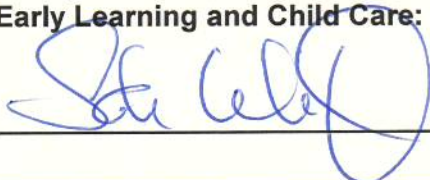
Page 4 of 11

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35.7(b)(c)	35.7 A licence holder must ensure that clothing, bedding and grooming materials for the use of children in attendance at the licence holder's facility (b) are not exchanged among children; (c) are stored separately for each child in a manner acceptable to the health authority;	
Act s.18	AND WHEREAS this order is being issued pursuant to section 18 of the Act, which states: 18 Where the provincial director (a) is satisfied that any facility described in a licence is not being operated and maintained in compliance with the requirements or standards prescribed in the regulations for that type of facility; or	

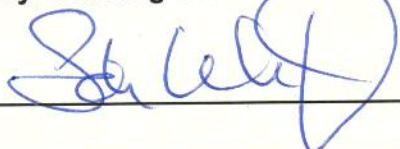
Page 5 of 11

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6(2)	<p>(b) believes that a facility described in a licence is being operated and maintained in a manner that is hazardous to the health, safety or well-being of children receiving child care in the facility;</p> <p>the provincial director may, by written order, require the person operating the facility to take the measures specified in the order and to remedy the non-compliance, remove the hazard or deal with the problems, as the case may be, within the time limits specified in the order, and must serve a copy of the order on the person operating the facility.</p> <p>AND WHEREAS the provincial director believes this Licensing Order is necessary to ensure that the facility is being operated and maintained in compliance with the regulations and standards prescribed in the regulation the PROVINCIAL DIRECTOR HEREBY ORDERS THAT:</p> <p>(1) Children's arrival and departure times must be accurately recorded for each occurrence.</p>	<p>IMMEDIATELY</p>

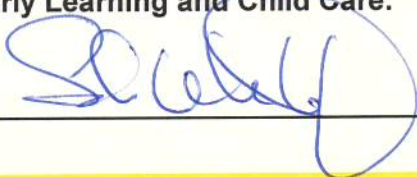
Page 6 of 11

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Regulation Number	Violation	Required Compliance Date
8(2)	(2) The Centre must ensure that staff to child ratios are maintained at all times.	IMMEDIATELY
9(10)	(3) The Centre infant care plan must be reviewed with all Centre staff and all staff must follow the plan.	IMMEDIATELY
11(1)	(4) The Centre must not permit practice or inflict any form of physical punishment or verbal or emotional abuse upon, or the denial of any physical necessities to, any child in attendance at the child care centre. All Centre staff must be aware of what constitutes physical punishment and verbal abuse and emotional abuse.	IMMEDIATELY
11(1)	(5) All Centre staff must participate in a workshop to be arranged and conducted by Department staff or a designated alternate agency related to appropriate practices with respect to guiding children's behaviours.	February 3, 2023
11(1)	(6) All Centre staff must review the document Reporting of Child Protection and Child Abuse: Handbook and Protocols for Manitoba Service Providers.	January 6, 2023

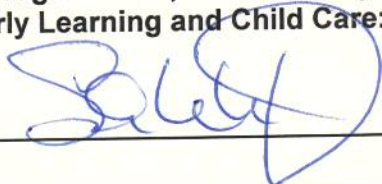
Page 7 of 11

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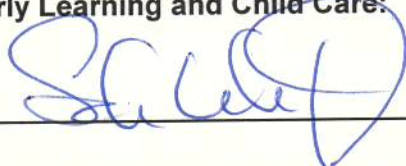
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11(2)	(7) All Centre staff must review the Centre behaviour management policy and must follow the policy.	IMMEDIATELY
35.5(2)	(8) The Centre must ensure that an additional first aid kit is available and taken on all outings away from the Centre, including outdoor play.	January 6, 2023
35.7 (b)(c)	(9) All Centre staff must ensure that children's personal belongings are not shared between children and must be stored separately at all times.	IMMEDIATELY
<p>AND WHEREAS the provincial director believes this Licensing Order is necessary to ensure that the facility is being operated and maintained in a manner that protect the health, safety or well-being of children receiving care at the facility, the PROVINCIAL DIRECTOR HEREBY ORDERS THAT:</p>		
8(1)	(1) Children in attendance at the Centre are to be supervised at all times.	IMMEDIATELY

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Regulation Number	Violation	Required Compliance Date
8(1)	(2) No new child enrollments at the Centre until further notice.	IMMEDIATELY
8(1.1)	(3) No outings or fieldtrips away from the Centre may occur until further notice.	IMMEDIATELY
8(1.1)	(4) The Centre must develop a supervision plan to clearly outline and describe how staff will ensure children are accounted for at all times including: a) while inside the Centre; b) during outdoor play; and c) on any outings or field trips away from the Centre	January 13, 2023
8(1.1)	(5) A copy of the supervision plan must be reviewed by the Centre's Management Committee and then submitted to the Child Care Co-ordinator for the Provincial Director's approval.	January 20, 2023

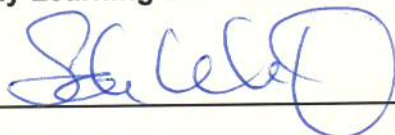
Page 9 of 11

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8(1.1)	(6) Once the supervision plan has been approved, the Centre must conduct an in-depth training session with all Centre staff, including substitutes, to ensure staff are familiar with and can implement the supervision procedures.	January 27, 2023
8(1.1)	(7) The Centre Director or Designate must conduct and document regular observations of staff in respect to supervision and provide feedback to staff and the Management Committee. Observations must be conducted at various times while inside the Centre, during outdoor play, during lunch and nap time, and including transitions.	IMMEDIATELY
8(1.1)	(8) The documentation of the Centre Director or Designate's observations and feedback is to be submitted to the Child Care Coordinator weekly until further notice.	IMMEDIATELY
8(1.1)	(9) All Centre staff must participate in a workshop to be arranged and conducted by the Child Care Coordinator related to the child care legislation with respect to attendance and supervision of children.	February 3, 2023

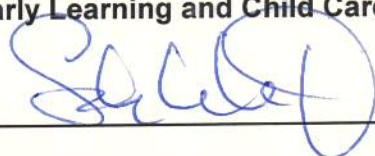
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	<p>(10) All parents with children currently enrolled at the Centre must be informed by the Licence holder, of this order.</p> <p>This Order must remain in a prominent place within the child care facility at all times and is not to be removed until authorized by the Provincial Director of Early Learning and Child Care.</p> <p>This Order may be appealed to the SOCIAL SERVICES APPEAL BOARD within (30) days of receiving notice of the order</p> <p style="text-align: right;">Page 11 of 11</p>	IMMEDIATELY

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