



**Licensing Order /  
Ordre relatif aux licences**

**Manitoba  
Family Services  
And Labour**  
Early Learning and Child Care

219-114 Garry Street  
Winnipeg MB R3C 4V6  
(204) 945-0776  
Toll Free: 1-888-213-4754

**Services à la famille  
et Travail Manitoba**  
Apprentissage et de garde des  
Jeunes enfants

219-114, rue Garry  
Winnipeg MB R3C 4V6  
(204) 945-0776  
Sans frais: 1-888-213-4754

To / Destinataire:		Stars of Promise Inc	
Centre/Home Name / Nom de la garderie:		Stars of Promise Inc	
Location / Adresse:		114 - 1100 Concordia Avenue	Facility No. / Numéro d'établissement: 1024
		Winnipeg, Manitoba	Postal Code / Code Postal: R2K4B8
Licence No. / Numéro de licence: 82481	Dated / Licence datée du: July 11, 2013	For the period from / Pour la période du: July 12, 2013	to / au: September 30, 2013

**THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS /  
CET ORDRE EXIGE LE RESPECT DES RÈGLEMENTS SUIVANTS:**

Regulation Number / Numéro du règlement	Violation / Infraction	Required Compliance Date / Le règlement doit être respecté à partir du
	<p><b>WHEREAS</b> it has been reported to Manitoba Early Learning and Child Care ("MELCC") that on July 3, 2013, at approximately 4:45 p.m., a parent arrived at Stars of Promise Inc. (the "Centre") to pick up his five year old child. Centre staff could not locate the child nor could anyone confirm who may have picked up the child.</p> <p><b>WHEREAS</b> it has been reported by the Centre the child was not in the main playroom. Centre staff went to the gym where another group of children were playing. Centre staff in the gym stated that the child was not with them. Centre staff then searched the "privacy stall" in the Centre but the child could not be found.</p> <p>The Centre then reported that the staff returned to the gym and asked a second time as to the location of the child. This time a Centre staff said he saw the child being picked up sometime after 3:50 p.m., while they were playing outside. This staff was unsure however, as to who the child went with. The parent was asked to call home and was able to confirm at that time, that the child was at home.</p> <p><b>WHEREAS</b> it was also reported to MELCC by the Centre the daily attendance report did not accurately reflect that the child had been picked up.</p> <p><b>AND WHEREAS</b>, the licensee fails to meet <i>The Community Child Care Standards Act</i> and Manitoba Regulation 62/86 as hereinafter provided.</p>	

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Child Care Co-ordinator / Coordonnateur des garderies d'enfants:	Ms. Lisa Ludwig
Address / Adresse:	975 Henderson Highway Winnipeg, MB. R2K4L7
Phone Number / Numéro de téléphone:	204 - 938 - 5762

**THIS ORDER MUST BE CLEARLY  
POSTED FOR THE INFORMATION OF  
ALL PARENTS/**

**CET ORDRE DOIT ÊTRE AFFICHÉ À  
LA VUE DE TOUS LES PARENTS**

**Director - Early Learning and Child Care: /  
Directrice Apprentissage et garde des jeunes enfants:**

**Date /  
Date : July 12, 2013**

*Kris Piché* FOR MARGARET FERDINAK



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Act s.3(1)	3(1) Every person providing child care shall at all times provide an environment that is conducive to the health, safety and well-being of the children.  And Manitoba Regulation 62/86 (the "Regulation") sections:	
6(1)	6(1) Every licensee shall keep current records of child and family information for each child enrolled during the period of enrollment and for a period of at least two years after discharge, which shall include:  ...(d) names of any person designated by the parent or guardian as a person to whom the child may be released;	
6(2)	6(2) Every licensee shall  (a) Keep daily attendance reports with respect to each child enrolled in the child care centre, which indicates the arrival time and departure time of each child.	
8(1)	8(1) Every licensee shall ensure that children attending the child care centre are supervised at all times.	
8(1.1)	8(1.1) The licensee shall ensure that the supervision referred to in subsection (1), whether direct supervision or indirect supervision,  (a) protects the health and safety of each child; and	

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Act s.18	<p>(b) is appropriate to each child's developmental age.</p> <p><b>AND WHEREAS</b> this order is being issued pursuant to section 18 of the Act, which states:</p> <p>18 Where the director</p> <p>(a) is satisfied that any facility described in a licence is not being operated and maintained in compliance with the requirements or standards prescribed in the regulations for that type of facility; or</p> <p>(b) the director believes that a facility described in a licence is being operated and maintained in a manner that is hazardous to the health, safety or well-being of children receiving child care in the facility;</p> <p>the director may, by written order, require the person operating the facility to take such measures as shall be specified in the order, and within such time limits as may be specified in the order, to remedy the non-compliance or to remove the hazard, as the case may be and shall serve a copy of the order on the person operating the facility.</p> <p><b>AND WHEREAS</b> the Director believes this Licensing Order is necessary to protect the health, safety or well-being of children</p>	

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8(1) 8(1.1)	<p>receiving care at the Centre, the <b>DIRECTOR HEREBY ORDERS THAT:</b></p> <p>(1) Children of the child care Centre to be supervised at all times.</p> <p>(2) A written plan must be submitted to the child care coordinator and approved by the Director describing:</p> <ul style="list-style-type: none"> <li>(a) how children will be supervised at all times including during outdoor play and on any outings/field trips away from the Centre;</li> <li>(b) how staff will ensure children are accounted for at all times including during outdoor play and on any outings/field trips away from the Centre;</li> <li>(c) how staff monitor the entrances into the Centre from all outdoor play spaces; and</li> <li>(d) how children will be transitioned to and from all indoor and outdoor play spaces and how children are accounted for at all such times including arrival and departure times.</li> </ul>	<p><b>IMMEDIATELY</b></p> <p>July 26, 2013</p>

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8(1)	(3) Until further notice, No field trips away from the Centre may be conducted until the above-noted plan has been submitted and approved.	IMMEDIATELY
	(4) Once the written plan as noted in (2) has been approved, it must be reviewed by all Centre staff.	August 2, 2013
6(2)	(5) Children attendance reports must be kept accurate at all times.	IMMEDIATELY
8(1)	(6) An attendance recording system must be developed to accurately reflect the number of children in care at all times. It must include the names and number of children within small groupings, as well as the total number of children in care. This recording system must be submitted to the area child care coordinator in writing and approved by the Director.	July 26, 2013
6(1)	(7) Licensee must review and make necessary revisions to child and family information records with respect to names of any person designated by the parent or guardian as a person to whom the child may be released.	August 9, 2013

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	(8) All staff must attend a workshop related to child care legislation with respect to supervision and maintaining accurate attendance reports, to be arranged and conducted by the child care coordinator.	August 9, 2013
	(9) All parents with children currently enrolled at the Centre must be informed by the Licensee, of this order.	IMMEDIATELY
<p><b>This Order must remain in a prominent place within the Centre at all times and is not to be removed until authorized by the Director of Manitoba Early Learning and Child Care.</b></p> <p><b>THIS ORDER MAY BE APPEALED TO SOCIAL SERVICES APPEAL BOARD WITHIN (30) DAYS OF RECEIVING NOTICE OF THIS ORDER.</b></p>		

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