Support Contact Information

For <u>PSCS and VHF</u> network issues, equipment repair and, service requests, contact Bell's National Service Desk Monday-Friday 07:00-15:30 CDT (excluding Statutory holidays) at:

Toll Free: 1-833-551-3925

E-mail: BMRadioCC@bell.ca

Outside above business hours, calls are routed to Bell Wireless Network Operations Centre (WNOC):

- For **network** issues WNOC will create an incident ticket and provide you with the number for reference
- For user equipment issues use the above email address; you will receive an email receipt with the case number on the morning of the next business day with the resolution process outlined.