

Interagency Talkgroups

Date Created:	February 7, 2020
Last Updated:	May 13, 2020

Background

PSCS has the ability to assemble radio users, from various organizations, on a shared talkgroup to enhance radio communication during an incident requiring a multi-agency response. Such talkgroups are referred to as Interagency Talkgroups.

Purpose and Scope

To establish when, how, and by whom an interagency talkgroup is established.

Process Input

The process is prompted by:

- a) A multiple agency response to an incident.
- b) Radio users have a need to communicate with users from other agencies.

Process Flow

1. An incident or exercise occurs that requires a multi-agency response.
2. The Incident Commander recognizes the need to use an interagency talkgroup.
3. The Incident Commander contacts their primary dispatch centre and requests that an interagency talkgroup (Appendix A) be assigned to the incident or exercise.
4. Primary dispatch centre contacts any secondary dispatch centre(s) and advises the interagency talkgroup has been assigned for the incident, event, or exercise.
5. Incident Commander advises the responding agencies to switch to the assigned interagency talkgroup.
6. The responding agencies switch to the identified talkgroup.

7. When operations are complete, the Incident Commander advises the responding agencies to return to their normal operational channels.
8. The incident commander advises their primary dispatch centre that the talkgroup assignment can be released.

Version History

Version	Date	Author	Change Description
1.0	May 13, 2020	Manitoba	Initial Release